

Elmbridge
Community
**Safety
Partnership**



Elmbridge Partnership Action Plan

2008 – 2011

Updated 2010

Relevant NATIONAL INDICATORS (NI)

Safer Communities

- NI 17 Perceptions of anti social behaviour PSA 23
- NI 21 Dealing with local concerns about anti social behaviour and crime issues by the local council and the police. PSA 23
- NI 30 The Change in convictions for Prolific and Priority Offenders over a given period.
- NI 32 Repeat incidents of domestic violence. PSA 23
- NI 35 Building resilience to violent extremism
- NI 36 Protection against terrorist attack – crowded places. PSA 26
- NI 39 Alcohol-harm related hospital admission rates, Reduce the extent of excessive alcohol consumption* PSA25
- NI 48 Children killed or seriously injured in RTA's
- NI 27- Understanding local concerns about anti-social behaviour and crime issues by the local council and police
- NI 42 - Perceptions of drug use or drug dealing as a problem PSA 25
- NI 40- Number of drug users recorded as being in effective treatment PSA 25
- NI 41- Perceptions of drunk or rowdy behaviour PSA 25

Children& Young People

- NI 110 Young people's participation in positive activities PSA 14
- NI 115- Substance Misuse by young people PSA 14

Stronger Communities

- NI 2 - Percentage of local people who feel that they belong to their neighbourhood (PSA 21)
- NI 3 - Civic participation in the local area (PSA 15)
- NI 4 - Percentage of people who feel they can influence decisions in their locality. PSA 21
- NI 5 - Overall/general satisfaction with the local area.
- NI 6 - Participation in regular volunteering
- NI 7- Environment for a thriving third sector.

Anti Social behaviour / Youth Diversion

	Action	Outcomes/outputs	Benefits / aim	Strategic Links	Timescale / Resources	Lead Officer/Partners involved
1	Graffiti removed within agreed timescales.	Number of removals undertaken. Target of 1300 removals (maximum).	Improved environmental appearance, community reassurance and ASB less likely to escalate.	NI 21	Ongoing - Significant and offensive graffiti is removed within 2 working days. All other incidents are removed within 7 calendar days. Base line 1572 removals made in 2008/9	Colin Flexman Environmental Enforcement Officer EBC
2	Identify individuals and undertake targeted interventions through CIAG	Young people engaging when referred through the CIAG. Meaningful interventions for each individual within 3 months of referral.	Diverting high risk individuals and provide targeted intervention	NI 19, 21	(CDRP funding for JAG & CIAG work of £8,000) Medium/Long term	CIAG
3	Establishment of a multi agency meeting dealing with referred individuals	Members of CIAG to attend meetings 9 months out of 12.	To maintain an effective operational group dealing with the most impactful individuals.	NI 19, 21		CIAG
4	Youth Engagement Scheme	3 courses delivered for minimum of 10 young people from Elmbridge Measured by activity of individuals before and after course.	Personal development of young people to address ASB, fire setting and car crime. Targets those young people who are already offending or those who are at risk of offending. Allows young people to develop skills in team building, motivation, self-confidence and discipline. Look at the re-offending rate after the YES scheme to see long-term effectiveness.	NI 19, 21	3 courses to be delivered together with follow up sessions (CDRP funding £3000) Medium/Long term	SFRS / YJS Surrey Police

5	Door UK – Youth Crime Solutions.	Deliver 10 sessions in 2010/11 Number of young people engaged at each session. Look to develop post evaluation to judge effectiveness.	Provide interactive sessions to high schools and colleges and targeted groups of young people by an ex-offender on the consequences of criminal behaviour, conditions of prison, peer pressure and how to avoid it. The class should not be left alone with the offender, schools to take ownership of funding.	NI 21 NI 110	(CDRP funding £1,440) Medium Term	Community Safety Team (monitor and report on progress). Mick Hart – Project leader
6	Identify parents to take part in the Teenage Tom Tom – A Navigation Guide for Parents	Run Tom Tom for a 12-month period to a minimum of 8 parents with minimum of 8 young people.	Provides parents with the skills required to help them develop self-confidence in various home situations and dealing with children.	NI 22 NI 21	(CDRP funding £7,240) Evaluation by activities of YP before and after attendance of parents. No. of cases targeted from CIAG nominals	One Elmbridge Partnership Officer /Youth PCSO Love of Learning
7	Provide after school activity for 8 – 16 yrs of age	Minimum of 2 hour sessions at 3 locations each week for 45 weeks of the year	Provide young people with access to positive activities, reducing the opportunity to become involved in anti social behaviour.	NI 110 NI 21	Medium term Locations: Lower Green, Esher Coronation Rec, Hersham Elm Grove, Walton	Leisure & Culture EBC
8	Complete 50% of supported ABC's without breaches. Those who breach to be considered for further intervention	ABC's are issued on a case-by-case basis.	Through the use of a supported ABC programme and clinics, ensure that those issued with ABC's are not re-offending and remain within the prohibitions set out on their ABC.	NI 21	Ongoing	Youth Intervention Officer Surrey Police
9	Make use of ASBOs where appropriate and agree with partners through CIAG process.	ASBO's are applied for on a case-by-case basis. target of 60% without breaches	To prevent future incidents of ASB. Monitor how many people go on to an ASBO and how many applications. Set baseline measure of the last 12 months.	NI 21	Monitor all ASBO's and ensure that all breaches are followed up with action and support. Baseline on 2008/09 figures.	ASB Manager – Surrey Police Surrey Police, Elmbridge Housing Trust.

10	Reparation schemes through community involvement in nominating projects.	10 projects over the 12 months	Increasing public confidence. Promote a sense of ownership by encouraging our communities to increase the level of community reporting and involvement	NI 21 NI 30	Ongoing (£500 capital funding allocated from 2008/9)	EBC / CST JAG Youth Justice Service. Probation Service
11	Set and publish minimum standards.	Increase confidence and satisfaction that relevant authorities take ASB seriously and are equipped and do act effectively	Embed strategy to focus and deliver practical partnership solutions to ASB hotspots and victims.	NI21		CDRP members

Violence / Substance Misuse

	Action	Outcomes/Output	Benefits / Aim	Strategic Links	Timescale / Resources	Lead Officer/Partners
12	Promote safe and sensible drinking via Community Action Day events.	Raise awareness of harmful drinking, and Increasing Risk category.	To reduce the harm caused by alcohol and promote a healthier Borough.	NI 21, 39, 115	4 Community Action Days in 2010/11	Emma Seria-Walker NHS Surrey DAAT Community Safety Team
13	To support the roll out of Accident & Emergency assault data collection.	Identify trends / patterns in relation to assaults presenting at A&E, which are relevant to Elmbridge.	Establish a baseline from which we can work. Identify 'hot spots' / target areas to address.	NI 21, 39, 115	Ashford & St Peter's A&E assault data collection system to be up and running by April 2011	NHS Surrey DAAT Community Safety Team
14	Tackling Substance Misuse	Raise awareness of dangers of misuse. Promotions in "Tackling Drugs Week"	Promote the wide range of activity being carried out to tackle drugs issues. Increase public awareness of the drugs services that are available Increasing public confidence in the work that is being done locally to tackle drugs issues.	NI 21, 40, 42, 115	Ongoing long term initiative Tackling Drugs Week	Surrey police, PCT, SCC, EBC, SFRS, EHT

15	Tackling Substance Misuse	Commission Drugs Education in 4 senior schools minimum of 100 young people at each school.	Raise awareness of substance misuse with YP and look at increasing evaluation by feedback from both teaches and YP on the delivery.	NI 21, 40, 42, 115	(£5000 CDRP funding)	Community Safety Team, SCC PCT Community safety Team
16	Develop Pub Watch across the borough to reduce crime and disorder in and around licensed premises	Identify where pub watch can be established and the number not members Support existing pub watch meetings.	Stronger engaged licensed premises able to take group action to bar those involved in violent and anti social behaviour fro the area.	NI 39 NI 21	Ongoing Base line to be established	Surrey Police & EBC licensing departments Licensed premises
17	Develop Off watch across the borough.	Identify where off watch can be established Support existing off watch meetings.	Stronger engaged licensed premises able to take group action to bar those involved in violent and anti social behaviour fro the area.	NI 39 NI 21	Ongoing Promotion of Challenge 21 across the Borough	Surrey Police & EBC licensing departments Licensed premises
18	Develop Off watch across the borough.	Engage Trading Standards to conduct test purchasing.			Number of test purchasing conducted.	SCC Trading Standards
19	To consolidate and further develop effective partnership working and public and professional awareness of Domestic Abuse via North Surrey Domestic Abuse	To consolidate effective partnership working and information sharing, deliver X3 forums per year Provide overview of Domestic	Raise awareness of services, reduce domestic abuse and monitor repeat victims To improve outcomes for those affected by Domestic Abuse To inform & Influence	NI 32	Ongoing	EBC Community Safety Co-ordinator Housing Team

	Forum to improve outcomes for those affected by Domestic Abuse	Abuse Outreach Service & provide X4 reports per year from forum to CDRP	Countywide developments To disseminate information on Domestic Abuse to partners and the public To monitor the Outreach service on behalf of the CDRPs			
20	Support the further development of the North Surrey Sanctuary Scheme.	To ensure 75% of referrals are completed within agreed timeframes	Reassurance and support to the clients	NI 32	March 2011	EBC Community Safety Co-ordinator
21	Support Domestic Abuse Awareness	Minimum of one Promotion in Domestic Awareness Week plus public engagement event Joint Comms Group to promote	Raise awareness and uptake of services	NI 32	Medium term	EBC Community Safety Co-ordinator
22	Investigate and introduce a Helping Hands project for Walton town centre	High visibility evening & night time volunteer patrols to act as street pastors to assist and calm situations before conflict arises	Reduce potential for night time economy conflicts. Offer reassurance to general public	NI 21 NI35	medium to long term	Elmbridge Multi Faith Forum

Crime / Increasing public confidence

	Action	Outcomes/Output	Benefits / Aims	Strategic Links	Timescale / Resources	Lead Officer/Partners
23	Promote the work of the partnership through regular good news stories.	5 press releases per quarter-monitor press coverage	Keeps Partnership in the public eye and demonstrates Partnership working and increase public confidence that crime and anti social behaviour is being dealt with. Maximise potential to communicate.	NI 17, 21	Long term Intervention	Community Safety Partnership Officer/manager Elmbridge Borough Council Surrey Police Elmbridge Housing Trust SF&RS
24	Circulate 'alerts', witness appeals and good news stories via ACS, NHW & RA databases	3 per quarter	Engage with residents, demonstrate partnership working and increasing public confidence.	NI 17, 21	Long term Intervention	Community Safety Team
25	Promote good practice of 'Lock out Burglary' campaign – by reproducing quarterly messages	One per quarter during 2010/11 Reduction in level of residential burglaries compared to 2009/10	Reduce the number of domestic burglaries in the borough Raise public awareness	NI 21	Medium term intervention. Aimed at the potential victims and security of their premises.	Crime Reduction Advisor Community Safety Partnership Officer Community Safety Coordinator
26	Promotion of Property Marking	4 property marking events in the Borough Number of kits issued	Help deter crime Found property easily identified	NI 21	Medium intervention	Community Safety Team Crime Reduction Advisor Police SNT
27	Pilot 2 x 200 household SelectaDNA property marking projects	Target the top 2 burglary hotspots and analyse effectiveness.	To reduce level of residential burglaries in designated areas.		Medium intervention	Surrey Police

28	Increase number of and participation in effective Neighbourhood Watch schemes	Increase in number of NHW schemes by 20% over 3-year period from base line of 480 as of March 2009. (512 by 2010, 544 by 2011, 576 by 2012)	Increase community engagement and build safer stronger communities. Develop a service level agreement.	NI 2 NI 3 NI 4 NI 27 NI 6	Long term intervention	Crime Reduction Advisor Community Safety Partnership Manager NHW Officer
29	Provide training for NHW coordinators to increase effectiveness of Watch schemes	Each NHW Area to be provided with one training course	Increase flow of intelligence Assist crime prevention	NI 27 NI 16	Long term intervention	Crime Reduction Advisor Community Safety Partnership Manager
30	Target NHW to roads subject of repeat incident of residential burglary	Identify list of repeat victims of burglary from 2009 and target the top 10 non NHW roads to join	Increase community engagement and build safer stronger communities	NI 2 NI 3 NI 4 NI 27 NI 6	Long term intervention	Crime Reduction Advisor Community Safety Partnership Manager
31	Provide victims of distraction burglary with enhanced multi agency response to reduce likelihood of repeat offences.	All victims to be offered visit by Safer Neighbourhood Team and multi agency response	Reduce repeat victims Reassurance and continued support to victim	NI 21	Long term intervention	Crime Reduction Advisor SF&RS SCC

32	<p>Deliver Vehicle Crime prevention themed messages</p> <p>Offer and advertise crime prevention advice more widely and specifically in vehicle crime hotspots (talking signs in car parks, posters etc).</p>	<p>Provide 4 Community Action Days / Partnership Action days over a year- St Johns, Thamesview House, Walton Fire Station, Lower Green</p>	<p>Reduce the number of theft from motor vehicle, theft of motor vehicle & vehicle interference offences</p>	NI 21	Medium term intervention	<p>Crime Reduction Advisor Police SNT</p> <p>Community Safety Officer Community Safety Coordinator</p>
33	<p>Undertake a vulnerable vehicle scheme: Baseline to be established in 2010/11.</p>	<p>Target vehicles found with property left on display and write to owners asking them to be more careful.</p>	<p>Reduce the number of theft from motor vehicle, theft of motor vehicle & vehicle interference offences.</p>	NI 21	Long term intervention	<p>Police Community Safety Team Parking enforcement</p>
34	<p>Promote Park Mark award for car parks</p>	<p>To increase level of Park Mark car park awards by 9 during the next 12 months so that all 30 car parks have Park Mark status.</p>	<p>To increase safety in car parks and reduce number of offences</p>	NI 21	Medium Term Intervention	<p>Crime Reduction Officer Parking Services Officer</p>
35	<p>Junior Citizen Scheme.</p> <p>Provide crime prevention advice to schools.</p>	<p>1250 pupils to attend the Junior Citizen event.</p>	<p>To teach young people how to look after themselves and their property</p> <p>To encourage young people to become good citizens</p>	<p>NI 48</p> <p>NI 110</p>	Medium Term Intervention	<p>Youth Affairs Officer/PSCO Community Safety Partnership Officer Crime Reduction Officer Surrey Police</p>

36	Cycle crime campaign	Undertake a cycle marking and 'Lock it or Lose it' initiative	To encourage cyclists to look after and secure their property. To reduce level of thefts Found property easily identified	NI21	Medium Term Intervention	Community Safety Team Crime Reduction Advisor Surrey Police
37	To undertake an annual public meeting	To launch yearly Partnership Plan and promote partnership	To demonstrate public accountability. Receive feedback on priorities. Provide update on achievements. Respond to public opinion.	NI 21		All partners
38	Measure public confidence in local services in Elmbridge	2010 Place Survey	To increase public confidence in local services, and to maintain a performance standard that at least matches the average in Surrey	NI21		Community Safety Team